

WILTSHIRE CARE PARTNERSHIP **WCP**
WORKING FOR CARE HOMES ACROSS WILTSHIRE



Wiltshire Care *Matters*

Monthly E-bulletin ::: Issue 5 ::: 30th June 2014

WELCOME

Wiltshire Care Partnership (WCP) welcomes you to our monthly e-bulletin, which aims to be an easy to read digest of news for older people's care home providers across the county. The e-bulletin is sent only to WCP members, Wiltshire commissioners and other key partners.

WCP NEWS: WCP WORKSHOP ON THE NEW CQC INSPECTION FRAMEWORK

This **free workshop in Trowbridge** on the **morning of 31st July** will explore the new CQC inspection framework, how it will operate, and what its implications may be. In addition to hearing from Justine Button, the CQC Inspection Manager for Adult Social Care in Wiltshire, the workshop will include input from other Panel members with different perspectives on the reforms. Workshop participants will have ample opportunity to discuss the impact and implications of the changes, and to ask questions. To reserve a place, please return a completed [booking form](#) to tracy.nash@wiltshirecarepartnership.org.uk **by 14th July**.

WCP NEWS: WCP MEMBERS' BRIEFING ON THE NEW CQC INSPECTION PROCESS

WCP is introducing a new series of Members' Briefings - slightly longer papers that will summarise the main points of any new developments or policies impacting on our members. Our first Briefing, which may be downloaded [here](#), has been written to inform members of the main elements of the new CQC inspection process. It highlights the importance of understanding the key lines of enquiry (KLOEs) that inspection teams will explore, and of starting work early on the completion of the Provider Information Return (PIR). The PIR can be downloaded [here](#), together with the guidance on its completion.

WCP NEWS: WCP ACTIVELY WORKING ON YOUR BEHALF

WCP currently has 48 members comprising over 50% of all the independent residential and nursing home providers across the county. In this capacity we are now seen as the key body for commissioners to work with on issues of common interest. WCP is therefore representing you on the following Boards and Working Groups:

- Care Act Programme Board (Wiltshire Council)
- Care costs working group (Wiltshire Council, linked to the work on the Care Act)
- Quality Assurance Team Project Board (Wiltshire Council)
- Wiltshire Safeguarding Adults Board (via Matthew Airey, WCP Chair)

- Dementia Delivery Board (Wiltshire CCG)
- Health and Social Care Quality Assurance Group (Wiltshire CCG)
- Annual Care Awards planning group (Wiltshire Council)
- Trusted Assessment pilot working group (Wiltshire Council & Salisbury Hospital)
- Online Bed Management System working group (Wiltshire Council)

Our next Members' Briefing will provide a full progress update on all these work streams. In the meantime, please contact the CEO for information on any of them by emailing lesley.frazer@wiltshirecarepartnership.org.uk

WCP NEWS: OPENING UP WCP MEMBERSHIP AND BOARD REPRESENTATION

WCP will be putting resolutions to members at an Extraordinary General Meeting (EGM) on 3rd July which, if passed, will enable us to open up our membership and the opportunity for Board representation to "all providers of residential, nursing **and domicilliary care** for older people **or adults with disabilities** within the County of Wiltshire, who are registered with the CQC". Further information about these changes will be circulated following the EGM.

WCP NEWS: WCP'S ANNUAL GENERAL MEETING DATE – THURSDAY 25th SEPTEMBER

Please note that **WCP's 2nd Annual General Meeting** will take place on the afternoon of **Thursday 25th September**. Subject to final confirmation, we will probably be holding the next meeting of the **WCP Members' Forum** on the same morning, followed by lunch and the AGM.

WCP NEWS: NEW WCP WEBSITE COMMISSIONED

WCP has just commissioned a new website which will be developed over the summer for preliminary launch at our AGM. This will include new pages covering WCP's membership services and resources, and providing links to the websites of our members, partners and sponsors. It will also incorporate a 'WCP members only' forum, where members can share good practice and discuss items of common concern. Please bear with us while the new site is developed; we will no longer be updating the existing website during this period.

WCP NEWS: JOINT CONFERENCE WITH CARE SKILLS PARTNERSHIP ON 6TH NOVEMBER

WCP is working with the Wiltshire and Swindon Care Skills Partnership (WSCSP) to organise a joint **conference on 6th November, focused on good practice in dementia care**. Please hold this date in your diaries pending the circulation of more detailed information.

WCP NEWS: NATIONAL CARE HOME OPEN DAY ON 20TH JUNE

Twenty seven WCP members opened their doors to the public in glorious weather on 20th June and celebrated in a range of ways with their residents, relatives and local communities. WCP issued a press release to the local media about these activities to highlight the care being delivered locally by our members, and to help counteract negative public perceptions. This resulted in positive news stories appearing in the [Salisbury Journal](#) and [Wiltshire Business](#).

WCP REMINDER: WILTSHIRE COUNCIL & WCP WORKSHOP ON THE CARE ACT 2014

Just a reminder that **Wiltshire Council** and **the Wiltshire Care Partnership** are holding a **workshop in Devizes on the morning of 7th July** to discuss the implications of the Care Act that will come into force from April 2015. The Care Act 2014 represents one of the biggest

changes to the Health and Social Care system and will have a major impact on the way we all work. This is therefore an important workshop which will help the Council and care providers to explore together the implications of the Care Act for the care market in Wiltshire and what changes will be needed to respond to the Act's requirements. Please e-mail a completed [booking form](#) to maria.stanley@wiltshire.gov.uk to reserve your place.

WCP REMINDER: MY HOME LIFE EVENT IN TROWBRIDGE ON 11th JULY

Wiltshire Council is holding a **stakeholder event** which will be run by the national 'My Home Life' team in Trowbridge on **Friday 11th July, 10.00 – 16.00**. The aim of the day will be to develop a shared vision of what care home living should be like by 2017, and to agree a shared action plan to achieve that vision. It is hoped that the event will bring together everyone with an interest in improving quality of life in care homes: providers, managers and care staff, commissioners, residents, families, and voluntary groups. The agenda may be viewed [here](#). To reserve a place, please return a completed [booking form](#) to maria.stanley@wiltshire.gov.uk

WCP REMINDER: DEPRIVATION OF LIBERTY SAFEGUARDS – SUPREME COURT JUDGMENT

Following the changes brought about by the 'Cheshire West' Supreme Court judgment, members are advised to read the [CQC Briefing for providers on the Deprivation of Liberty Safeguards](#) and to seek further advice from the Wiltshire DoLS Helpdesk **01225 756598** in respect of any resident(s) who you think may now fall within the scope of the revised DoLS test.

WCP PARTNERS' NEWS: PAYING FOR CARE PRESENTATION ON THE CARE ACT

Kate Wakefield of [Paying for Care](#) recently spoke to a small group of WCP members at Ashley Grange about the Care Act. Her presentation included some really useful information including a very informative slide about how the care cap will operate for individual self funders. The presentation can be downloaded [here](#).

WCP PARTNERS' NEWS: DEMENTIA SERVICES FOR BAME PEOPLE – CAN YOU HELP?

Wiltshire Council is keen to understand what barriers may affect diagnosis and access to memory and health care services for Black, Asian and Minority Ethnic (BAME) people. Louise Sheppard, who is leading this work, is therefore asking BAME care home staff to share their views on memory and health care services in Wiltshire. Anyone of any age, ethnicity, culture, and religion is welcome to contribute to the project by completing an online questionnaire [here](#). If you would like more information, please contact Louise at louise.sheppard@wiltshire.gov.uk or call her on 01225 716788.

WCP PARTNERS' NEWS: QUALITY SOLICITORS BURROUGHS DAY

The June Social Care Bulletin from Quality Solicitors Burroughs Day contains some helpful information for care home providers on the National Minimum Wage and travel time. Read and sign up for the Bulletin [here](#). The June Employment Bulletin also contains updates on TUPE regulations and staff requests for flexible working, [here](#).

NATIONAL UPDATES: HOW TO SET UP YOUR HOME'S PROFILE ON NHS CHOICES

A number of members have asked how they can set up a profile for their care home on the NHS Choices website, and embed the NHS Choices link on their own website. Full information and a training video are available [here](#).

NATIONAL UPDATES: MERGER OF SKILLS FOR CARE & THE NATIONAL SKILLS ACADEMY
Skills for Care and the National Skills Academy for Social Care completed their merger with effect from 10th June. Read more about this and their other news [here](#).

NATIONAL UPDATES: LEARNING PROGRAMME ON BEST PRACTICE IN DEMENTIA CARE
The Dementia Centre (DSDC) is offering a nationally recognised two day programme that will equip one of your staff members to act as a facilitator and deliver training in best practice in dementia care to up to eight staff in your work place. The programme is being offered in venues across the country. More information on this and other DSDC training may be downloaded [here](#).

If you know other providers of residential or nursing care for older people in Wiltshire, please do encourage them to join Wiltshire Care Partnership. The stronger our membership, the better we can develop effective peer support, grow our collective voice and influence, and work together with commissioners to achieve the provision of high quality, safe services to older people in Wiltshire and Swindon now and in the future.

To find out more about WCP, or submit items for future issues of this e-bulletin:
Please email tracy.nash@wiltshirecarepartnership.org.uk

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