



Wiltshire Care Partnership



Care for life

Annual Review | 2017/18

Working together, changing together, growing together

As Wiltshire Care Partnership prepares for its fifth year of business the team of Jo, Lesley and Tracy is well established, and the Board has welcomed a new member, Pete Bates of Exalon Care.

Sadly, we've said farewell to Jan Evans of Mears and Richard Smith of Homes Caring for Autism, both of whom have moved on to pastures new. There have also been changes at Wiltshire Council, with Helen Jones being appointed Director of Commissioning and taking her place on the WCP Board. Helen looks set to lead Wiltshire into an exciting new phase in terms of the development of care services and we're looking forward to working closely with her moving forward.

This year has felt unsettled at times, but we now know that we have commissioners who understand the challenges ahead for Wiltshire and who are working with us to develop a long term vision for the future of care that will allow providers to grow their businesses with more certainty.

We are now eagerly awaiting the Green Paper on Social Care, which is expected towards the end of 2018, and we are looking forward to working with Wiltshire Council and Wiltshire Clinical Commissioning Group to build a strategy for Wiltshire which reflects the national direction of travel. We will, of course, be talking to our members to get their thoughts and ideas on the Green Paper, and we will organise a members' gathering to facilitate this in the New Year.

2018 has also seen a change in our local Healthwatch provider, as the contract moved to Help and Care who took over in June, with a further announcement that Wiltshire Centre for Independent Living have taken over the organisation of service user engagement in social care, and so our contacts in this area have changed too.



Matthew Airey
Chair



Jo Howes
Chief Executive Officer



“ This year has undoubtedly been tricky in places and we have had to work hard to ensure all our key relationships have been maintained on behalf of our members, sometimes through several changes in personnel. Throughout this, we have driven forward with our agenda to press for the best terms for providers, as we believe this also leads to a better service for our residents and clients. We are now in a great position to work with our new commissioning leads in a true spirit of co-production and partnership.”

Matthew Airey | Chair

Membership

This year we have maintained a steady membership and we are always delighted to receive compliments from our members who say 'thank you for all the great work you have been doing on members' behalf' (Martin from Maristow).

We are always keen to hear from our members about things we can do to address the issues they are facing.

Over the course of the last membership year we have continued to send regular e-bulletins and updates about our work on our Members' behalf. Significant achievements during this period have included:

- Our first Training and Development day in October 2017
- Our End of Life Forum Event, held in partnership with Nourish in November 2017
- Advanced Dementia Training in partnership with Wiltshire & Swindon Care Skills Partnership, delivered by Stirling University throughout 2018
- Updates and new topics in our CQC Inspection Toolkit from January 2018
- Participation in a national Nutrition & Hydration Project to update guidance and policy, including a roundtable event in April 2018
- Annual Conference in partnership with WSCSP in June 2018
- WCP Members Surveys seeking views on bariatric care in the community, Funded Nursing Care and Key Worker Housing, along with our own WCP members survey which remains live on our website
- Members' Briefings offering guidance about handling FNC assessment requests, and the new GDPR Regulations.
- Advice to members about how to link with hospital staff to maximize use of beds and capacity in the community, and new arrangements for Safeguarding in Wiltshire as the Multi Agency Safeguarding Hub (MASH) comes online.
- Supporting learning disabilities providers through care package reviews and offering advice and help to smaller organisations.



Our determination to continue to represent our members in a proactive way means we are now in a great position to work with new commissioner Helen Jones, who hosts regular meetings with the Chairman and CEO of WCP. Helen was the keynote speaker at our 2018 AGM, outlining her early thoughts on the future direction of social care in Wiltshire, the challenges ahead of us all and how we can work closely with her team to build a sustainable future.

Partnership working

WCP is a key strategic partner for many organisations and projects, and we are pleased to be able to represent the care sector at many crucial stages in the development of local and strategic planning.

WCP is involved in a number of strategic projects across the county:

- Wiltshire Safeguarding Adults Board and sub-groups
- Quarterly meetings with the WSAB Independent Chair raising concerns brought to us by Members
- Wiltshire A&E Delivery Board
- Wiltshire Health and Wellbeing Board
- Wiltshire Workforce Action Group
- Dementia Delivery board
- Input into the new Medvivo out of hours service
- Input into Wiltshire Council plans to create a Help to Live at Home Alliance
- Wiltshire CCG Quality Improvement Project.

Reflections on 2017-18 and what's next

We have also had meetings with commissioners to discuss the future of Intermediate Care in the community, how to support smaller care homes to work more closely with the Council for mutual benefit, and a range of issues around contracts, commissioning and the care package review process that affects many providers across the county.

Most recently we have provided feedback to the draft Alerts Policy for Wiltshire, and we hope to be able to work with the Council in the coming year to reinstate a Care Awards event for Wiltshire.

It's been another busy year for our small but productive team and we hope we have been able to offer something for everyone along the way. Over the next year we will be gearing up to address the Government's Social Care Green Paper and we will aim to provide an early assessment for our Members.

We are also excited about offering Advanced Assessing Capacity and Best Interests training, which will be delivered by Edge Training in September, supported by Wiltshire Council's Lead Professional for DoLS and MCA. We will be working with Wiltshire Council to look at a fair cost of care, and with Wiltshire CCG to implement a Red Bag Scheme for Wiltshire and other plans to help health and social care work closely together.

Thanks

With grateful thanks to all our funders and partners in 2017-18:



People

Staff

- Jo Howes, Chief Executive Officer (part time)
- Lesley Hilton, Operational Development Lead (part time)
- Tracy Nash, Office Manager (part time)

Officers

- Chair: Matthew Airey
- Vice-chair: Dan Hayes
- Treasurer: Mark Allworth
- Company Secretary and CEO: Jo Howes

Accountants

- PPS Chartered Accountants

Board

- Dan Hayes
- Darren Fowler
- Isabel De La Haye
- Jan Evans (resigned January 2018)
- Leslie Williams
- Lucy Wilcox
- Mark Allworth
- Matthew Airey
- Pete Bates
- Richard Smith (resigned February 2018)
- Stephen Trowbridge
- Helen Jones, Wiltshire Council
- Ted Wilson, Wiltshire CCG

Contact us

Wiltshire Care Partnership
c/o First City Nursing, 7 Cricketts Lane Industry Park
Chippenham SN15 3EQ

01249 704372

tracy.nash@wiltshirecarepartnership.org.uk

WCP_Tweets

www.wiltshirecarepartnership.org.uk

Wiltshire Care Partnership is registered in England and Wales as a company limited by guarantee, no. 8351172. Registered office: 29 Devizes Road, Swindon, SN1 4BG.